

Integrity365

CASE STUDY

Enhancing Cyber Security and Compliance for Integrity365



OVERVIEW

- Client:** Integrity365
Industry: Financial Services
Regulation: Financial Conduct Authority (FCA) Compliant
Focus: Holistic financial planning for individuals and businesses, including investments, tax planning, mortgages, workplace pensions, and employee benefits.
Features: Pioneering leadership, a team of highly qualified independent financial advisers, many holding Chartered Financial Planner status.

THE CHALLENGE

Integrity365, a trailblazer in the financial services sector, required an IT support overhaul to meet its growing operational needs across the UK. As an FCA-regulated entity, maintaining stringent compliance and robust cybersecurity was paramount. While the foundational IT infrastructure was sound, there was a critical need to optimise for efficiency, reduce carbon footprint, and bolster cyber defences.

THE SOLUTION

Techn22 stepped in with a comprehensive and future-proof strategy.

- Infrastructure Optimisation:** Enhancements to the existing Azure-based platform, including server upgrades for improved performance and cost efficiency.
- Cyber Security Measures:** Implementation of sophisticated cyber defences, including Risky User monitoring, Microsoft Identity Protection, and Multi-factor Authentication (MFA).
- Seamless Transition:** The migration to Techn22 was executed flawlessly over a weekend in collaboration with the previous provider, ensuring no operational downtime.

THE OUTCOME

As a trusted IT partner, Techn22 demonstrated its commitment to delivering customized, efficient, and secure IT solutions, reinforcing its position as a leader in IT support services.

- Enhanced Security:** The implementation of advanced cybersecurity measures significantly fortified the security of sensitive financial data.
- Compliance Assurance:** The upgrades and new measures ensured stringent adherence to FCA regulations, a critical aspect for Integrity365's operations.
- Operational Efficiency:** The optimised IT infrastructure enhanced overall operational efficiency, aligning with the company's expansion objectives.
- Environmental Impact:** The server upgrades contributed to a lower carbon footprint, reflecting Integrity365's commitment to sustainability.
- Client Satisfaction:** The management at Integrity365 expressed high satisfaction with the improved security and efficiency, acknowledging Techn22's role in elevating their IT infrastructure to meet contemporary challenges.