

BEAVIS MORGAN group

CASE STUDY

Streamlining IT for Growth



OVERVIEW

Client:	Beavis Morgan group
Industry:	Accounting and Business Advisory
Services:	Full Accountancy, Corporate Finance, Wills, R&D, Tax, Restructuring, Finance, Sector Expertise, Outsourced
Focus:	Payroll & Bookkeeping Services
Features:	Supporting entrepreneurs, owner-managed businesses, high net worth individuals, and professionals through various business lifecycle stages.

THE CHALLENGE

As Beavis Morgan embarked on a significant growth phase, the need for enhanced IT support became evident. The firm sought to improve service quality, enhance data security, and increase agility and collaboration within its technology platform. Their existing IT infrastructure was not fully aligned with these ambitious expansion plans.

THE SOLUTION

Techn22 devised a multifaceted solution to meet Beavis Morgan's needs.

Service Desk Enhancement:	Implementation of a knowledgeable and responsive service desk capable of resolving most support issues instantly.
IT Environment Audit:	A thorough evaluation of Beavis Morgan's IT environment to identify and rectify stability issues, leading to cost-effective upgrades.
Cyber Security Upgrades:	Introduction of Risky User monitoring, Microsoft Identity Protection, Multi-Factor Authentication, and Azure-based Firewalls to bolster cybersecurity measures.
Efficient Migration:	The transition to the new IT infrastructure was executed over a weekend in collaboration with the previous provider, ensuring zero downtime for Beavis Morgan.

THE OUTCOME

In addressing Beavis Morgan's specific IT challenges, Techn22 showcased its ability to provide tailored solutions that not only enhanced operational efficiency but also aligned with the firm's growth trajectory and security requirements.

Enhanced Performance:	Significant improvements in server performance and virtual desktop operations led to increased efficiency and user satisfaction.
Reduced Support Calls:	The stabilization of the IT environment resulted in fewer support calls, contributing to a more productive and content workforce.
Robust Security:	Advanced cybersecurity measures significantly mitigated potential cyber threats, crucial for a firm handling sensitive financial data.
Client Satisfaction:	Nick Owen, Partner at Beavis Morgan, lauded Techn22 for their effective communication and successful upgrades, which led to improved server performance and user satisfaction.